

Thank you for contacting Xybix Customer Service and giving us the opportunity to assist you with the problem you are having. Please save these instructions.



**Step 1** - Locate the control box under the front or rear work surface that is having the issue.



**Step 2** - Make sure that all cables to the black control box under the work surface are plugged in snugly (unplug and then plug back in).



**Step 3** - Unplug the power to the control box itself and keep off for 30 seconds. Then plug back in.



**Step 4** - Hold the up and down arrows on the hand control at the same time.

**PLEASE NOTE THAT IF THE TABLE STARTS GOING CROOKED AT ANY TIME DURING THIS PROCESS, STOP IMMEDIATELY AND CALL CUSTOMER SERVICE AT 1-800-788-2810!**

If the table legs move together, the table should go all the way to the bottom, beep a couple of times and then bounce back up a little. You can now let go of the arrows.

**Step 5** - Used the up arrow to raise the table to the desired height.